BUYERS GUIDE

IMPORTANT: Spoken promises are difficult to enforce. Ask the dealer to put all promises in writing. Keep this form.

VEHICLE MAKE	MODEL	YEAR
Toyota	**C-HR**	**2020**

VIN NUMBER	DEALER STOCK NUMBER (Optional)
NMTKHMBX1LR111787	**519240**

WARRANTIES FOR THIS VEHICLE:

☐ **AS IS - NO DEALER WARRANTY**
THE DEALER DOES NOT PROVIDE A WARRANTY FOR ANY REPAIRS AFTER SALE.

☒ **DEALER WARRANTY**

☐ **FULL WARRANTY** ☒ **LIMITED WARRANTY**

The dealer will pay 100% of the labor and 100% of the parts for the covered systems that fail during the warranty period. Ask the dealer for a copy of the warranty document for a full explanation of warranty coverage, exclusions, and the dealer's repair obligations. Implied warranties under your state's laws may give you additional rights.

SYSTEMS COVERED:

- Engine
- Transmission
- Drive axle
- Steering
- Brakes (excluding pads, rotors and drums)
- Electrical system
- Air conditioning and heating
- Fuel system
- Cooling system

DURATION:

100 days or 4,189 miles from delivery, whichever comes first.
Deductible: $0.

NON-DEALER WARRANTIES FOR THIS VEHICLE:

☐ MANUFACTURER'S WARRANTY STILL APPLIES. The manufacturer's original warranty has not expired on some components of the vehicle.
Ask the dealer for a copy of the warranty document and an explanation of warranty coverage, exclusions, and repair obligations.

☒ SERVICE CONTRACT. A service contract on this vehicle is available for an extra charge. Ask for details about coverage, deductible, price, and exclusions. If you buy a service contract within 90 days of your purchase of this vehicle, implied warranties under your state's law may give you additional rights.

ASK THE DEALER IF YOUR MECHANIC CAN INSPECT THE VEHICLE ON OR OFF THE LOT.

OBTAIN A VEHICLE HISTORY REPORT AND CHECK FOR OPEN SAFETY RECALLS. For information on how to obtain a vehicle history report, visit ftc.gov/usedcars. To check for open safety recalls, visit safercar.gov. You will need the VIN shown above to make the best use of the resources on these sites.

SEE THE BACK OF THIS FORM for important additional information, including a list of some major defects that may occur in used motor vehicles.

Below is a list of some major defects that may occur in used motor vehicles.

Frame & Body — Frame cracks, corrective welds or rusted through; dog tracks (bent or twisted frame)

Engine — Oil leakage excluding normal seepage; cracked block or head; belts missing or inoperable; knocks or misses related to camshaft lifters and push rods; abnormal exhaust discharge

Transmission & Drive Shaft — Improper fluid level or leakage; cracked or damaged case; abnormal noise or vibration; improper shifting or functioning in any gear; manual clutch slips or chatters

Differential — Improper fluid level or leakage; cracked or damaged housing; abnormal noise or vibration

Cooling System — Leakage including radiator; improperly functioning water pump

Electrical System — Battery leakage; improperly functioning alternator, generator, battery or starter

Fuel System — Visible leakage

Inoperable Accessories — Gauges or warning devices; air conditioner; heater and defroster

Brake System — Failure warning light broken; pedal not firm under pressure; not enough pedal reserve; does not stop vehicle in straight line; hoses damaged; drum or rotor too thin; lining or pad thickness less than 1/32 inch; power unit not operating or leaking; structural or mechanical parts damaged

Steering System — Too much free play at steering wheel; free play in linkage more than 1/4 inch; steering gear binds or jams; front wheels aligned improperly; power unit belts cracked or slipping; power unit fluid level improper

Suspension System — Ball joint seals damaged; structural parts bent or damaged; stabilizer bar disconnected; spring broken; shock absorber mounting loose; rubber bushings damaged or missing; radius rod damaged or missing; shock absorber leaking or functioning improperly

Tires — Tread depth less than 2/32 inch; sizes mismatched; visible damage

Wheels — Visible cracks, damage or repairs; mounting bolts loose or missing

Exhaust System — Leakage

DEALER	**SEE FOR COMPLAINTS**
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