# BUYERS GUIDE

**IMPORTANT: Spoken promises are difficult to enforce. Ask the dealer to put all promises in writing. Keep this form.**

| VEHICLE MAKE | MODEL | YEAR |
|---|---|---|
| **Ford** | **Mustang Mach-E** | **2022** |

| VIN NUMBER | DEALER STOCK NUMBER (Optional) |
|---|---|
| **3FMTK3R79NMA43891** | **519656** |

## WARRANTIES FOR THIS VEHICLE:

☐ **AS IS - NO DEALER WARRANTY**
THE DEALER DOES NOT PROVIDE A WARRANTY FOR ANY REPAIRS AFTER SALE.

☒ **DEALER WARRANTY**

☐ **FULL WARRANTY** ☒ **LIMITED WARRANTY**

The dealer will pay 100% of the labor and 100% of the parts for the covered systems that fail during the warranty period. Ask the dealer for a copy of the warranty document for a full explanation of warranty coverage, exclusions, and the dealer's repair obligations. Implied warranties under your state's laws may give you additional rights.

**SYSTEMS COVERED:**

- Engine
- Transmission
- Drive axle
- Steering
- Brakes (excluding pads, rotors and drums)
- Electrical system
- Air conditioning and heating
- Fuel system
- Cooling system

**DURATION:**

100 days or 4,189 miles from delivery, whichever comes first.
Deductible: $0.

## NON-DEALER WARRANTIES FOR THIS VEHICLE:

☐ MANUFACTURER'S WARRANTY STILL APPLIES. The manufacturer's original warranty has not expired on some components of the vehicle.
Ask the dealer for a copy of the warranty document and an explanation of warranty coverage, exclusions, and repair obligations.

☒ SERVICE CONTRACT. A service contract on this vehicle is available for an extra charge. Ask for details about coverage, deductible, price, and exclusions. If you buy a service contract within 90 days of your purchase of this vehicle, implied warranties under your state's law may give you additional rights.

**ASK THE DEALER IF YOUR MECHANIC CAN INSPECT THE VEHICLE ON OR OFF THE LOT.**

OBTAIN A VEHICLE HISTORY REPORT AND CHECK FOR OPEN SAFETY RECALLS. For information on how to obtain a vehicle history report, visit ftc.gov/usedcars. To check for open safety recalls, visit safercar.gov. You will need the VIN shown above to make the best use of the resources on these sites.

**SEE THE BACK OF THIS FORM for important additional information, including a list of some major defects that may occur in used motor vehicles.**

## Below is a list of some major defects that may occur in used motor vehicles.

**Frame & Body** — Frame cracks, corrective welds or rusted through; dog tracks (bent or twisted frame)

**Engine** — Oil leakage excluding normal seepage; cracked block or head; belts missing or inoperable; knocks or misses related to camshaft lifters and push rods; abnormal exhaust discharge

**Transmission & Drive Shaft** — Improper fluid level or leakage; cracked or damaged case; abnormal noise or vibration; improper shifting or functioning in any gear; manual clutch slips or chatters

**Differential** — Improper fluid level or leakage; cracked or damaged housing; abnormal noise or vibration

**Cooling System** — Leakage including radiator; improperly functioning water pump

**Electrical System** — Battery leakage; improperly functioning alternator, generator, battery or starter

**Fuel System** — Visible leakage

**Inoperable Accessories** — Gauges or warning devices; air conditioner; heater and defroster

**Brake System** — Failure warning light broken; pedal not firm under pressure; not enough pedal reserve; does not stop vehicle in straight line; hoses damaged; drum or rotor too thin; lining or pad thickness less than 1/32 inch; power unit not operating or leaking; structural or mechanical parts damaged

**Steering System** — Too much free play at steering wheel; free play in linkage more than 1/4 inch; steering gear binds or jams; front wheels aligned improperly; power unit belts cracked or slipping; power unit fluid level improper

**Suspension System** — Ball joint seals damaged; structural parts bent or damaged; stabilizer bar disconnected; spring broken; shock absorber mounting loose; rubber bushings damaged or missing; radius rod damaged or missing; shock absorber leaking or functioning improperly

**Tires** — Tread depth less than 2/32 inch; sizes mismatched; visible damage

**Wheels** — Visible cracks, damage or repairs; mounting bolts loose or missing

**Exhaust System** — Leakage

| **DEALER** | **SEE FOR COMPLAINTS** |
|---|---|
| City Auto Sales LLC · City Auto Memphis<br>4932 Elmore Rd, MEMPHIS, TN 38128<br>901.472.8618 | Customer Care<br>901-472-8618<br>help@cityauto.ai |