

# BUYERS GUIDE

**IMPORTANT: Spoken promises are difficult to enforce. Ask the dealer to put all promises in writing. Keep this form.**

|                                        |                                                 |                     |
|----------------------------------------|-------------------------------------------------|---------------------|
| VEHICLE MAKE<br><b>Audi</b>            | MODEL<br><b>Q5</b>                              | YEAR<br><b>2017</b> |
| VIN NUMBER<br><b>WA1L2AFP9HA029871</b> | DEALER STOCK NUMBER (Optional)<br><b>519966</b> |                     |

## WARRANTIES FOR THIS VEHICLE:

☐ **AS IS - NO DEALER WARRANTY**

THE DEALER DOES NOT PROVIDE A WARRANTY FOR ANY REPAIRS AFTER SALE.

☒ **DEALER WARRANTY**

☐ **FULL WARRANTY**

☒ **LIMITED WARRANTY**

The dealer will pay 100% of the labor and 100% of the parts for the covered systems that fail during the warranty period. Ask the dealer for a copy of the warranty document for a full explanation of warranty coverage, exclusions, and the dealer's repair obligations. Implied warranties under your state's laws may give you additional rights.

### SYSTEMS COVERED:

- Engine
- Transmission
- Drive axle
- Steering
- Brakes (excluding pads, rotors and drums)
- Electrical system
- Air conditioning and heating
- Fuel system
- Cooling system

### DURATION:

100 days or 4,189 miles from delivery, whichever comes first.  
Deductible: \$0.

## NON-DEALER WARRANTIES FOR THIS VEHICLE:

☐ **MANUFACTURER'S WARRANTY STILL APPLIES.** The manufacturer's original warranty has not expired on some components of the vehicle.

Ask the dealer for a copy of the warranty document and an explanation of warranty coverage, exclusions, and repair obligations.

☒ **SERVICE CONTRACT.** A service contract on this vehicle is available for an extra charge. Ask for details about coverage, deductible, price, and exclusions. If you buy a service contract within 90 days of your purchase of this vehicle, implied warranties under your state's law may give you additional rights.

## ASK THE DEALER IF YOUR MECHANIC CAN INSPECT THE VEHICLE ON OR OFF THE LOT.

OBTAIN A VEHICLE HISTORY REPORT AND CHECK FOR OPEN SAFETY RECALLS. For information on how to obtain a vehicle history report, visit [ftc.gov/usedcars](http://ftc.gov/usedcars). To check for open safety recalls, visit [safercar.gov](http://safercar.gov). You will need the VIN shown above to make the best use of the resources on these sites.

**SEE THE BACK OF THIS FORM for important additional information, including a list of some major defects that may occur in used motor vehicles.**

**Below is a list of some major defects that may occur in used motor vehicles.**

**Frame & Body** — Frame cracks, corrective welds or rusted through; dog tracks (bent or twisted frame)

**Engine** — Oil leakage excluding normal seepage; cracked block or head; belts missing or inoperable; knocks or misses related to camshaft lifters and push rods; abnormal exhaust discharge

**Transmission & Drive Shaft** — Improper fluid level or leakage; cracked or damaged case; abnormal noise or vibration; improper shifting or functioning in any gear; manual clutch slips or chatters

**Differential** — Improper fluid level or leakage; cracked or damaged housing; abnormal noise or vibration

**Cooling System** — Leakage including radiator; improperly functioning water pump

**Electrical System** — Battery leakage; improperly functioning alternator, generator, battery or starter

**Fuel System** — Visible leakage

**Inoperable Accessories** — Gauges or warning devices; air conditioner; heater and defroster

**Brake System** — Failure warning light broken; pedal not firm under pressure; not enough pedal reserve; does not stop vehicle in straight line; hoses damaged; drum or rotor too thin; lining or pad thickness less than 1/32 inch; power unit not operating or leaking; structural or mechanical parts damaged

**Steering System** — Too much free play at steering wheel; free play in linkage more than 1/4 inch; steering gear binds or jams; front wheels aligned improperly; power unit belts cracked or slipping; power unit fluid level improper

**Suspension System** — Ball joint seals damaged; structural parts bent or damaged; stabilizer bar disconnected; spring broken; shock absorber mounting loose; rubber bushings damaged or missing; radius rod damaged or missing; shock absorber leaking or functioning improperly

**Tires** — Tread depth less than 2/32 inch; sizes mismatched; visible damage

**Wheels** — Visible cracks, damage or repairs; mounting bolts loose or missing

**Exhaust System** — Leakage

**DEALER**

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**SEE FOR COMPLAINTS**

Customer Care  
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